

If you are interested in advertising in the next issue of LINK, call 830-885-8357.

DECEMBER PROMOTIONS SECURITY

GVTC now installs totally wireless systems. We will install up to three door or window sensors, one motion detector, a keypad and siren for as little as \$129.00*. For a limited time, receive one remote key fob free with your system. Arm and disarm your system remotely using this tiny device (\$60.00 value).

*Agreement required. Call for details. License B#03287

TELEPHONE

Choice Unlimited package loaded with popular features, unlimited local & long distance calling, just \$39.95 per month*.

*Certain restrictions may apply. Call for details.

BROADBAND

Save up to \$10 per month on residential and business broadband packages when you bundle broadband with qualifying services and term agreement. Highest available speeds are 12Mbps for residential and 25Mbps for business. For more information about any of these promotions, call our office at 1-800-367-4882.



President's Message Holds Promise of Continued Growth and Expanded Products Premier Customer Service Remains Top Priority

Despite a time when many companies are scaling back, GVTC is poised to offer you more value through expanded products, premier customer service and continued growth. GVTC is in this position because we are the leading provider of Fiber-to-the-Home (FTTH) technology in your area. FTTH is cost effective and provides the best digital quality signal to your home. Through leveraging FTTH, we can bring you an array of services that enhance your quality of life without major upgrades to our system. One of the most popular benefits of FTTH is the convenience and savings of bundled pricing for up to four products that include unlimited telephone, digital cable TV, high-speed Internet and security monitoring.

It's no surprise our fiber technology is in high demand, so GVTC is aggressively moving forward to bring FTTH to thousands of our existing customers. We are in phase II of a five-year, \$35 million expansion project that will bring fiber to 16,500 additional homes by 2012. During the past year, GVTC wired more than 4,500 lots with FTTH. In 2009, our goal is to reach another 6,250. When this project is complete, we will explore opportunities to expand our fiber network to even more of our communities.

FTTH is the perfect technology to maximize the full experience of your High Definition television set. With our Digital HD Works, we deliver your favorite television programs, sporting events and movies with stunning fiber clarity. We're committed to providing you even more choices with our HD lineup in the coming year. We'll keep you posted on new HD channels and features as they become available.



Mike Hill, FTTH Council chairman (l), congratulates Ritchie Sorrells, GVTC president and CEO (r), recipient of the 2008 FTTH Council of North America Chairman's Award.

GVTC was recently named in Broadband Properties Magazine as a "Top 100 Broadband Company" in America.

In 2008, our FTTH network enabled us to offer more options to choose the Internet connection speed right for you. Last March, we rolled out expanded broadband tier levels that allow residential customers to choose up to a very fast 12Mbps hookup. The new broadband tiers also allow our business customers to stream 25Mbps speeds, providing the capability to transact with virtually any type of business in the world. Knowing we can do more with fiber, we'll introduce even faster residential Internet connections, with a focus on upstream speeds. This option will be especially appealing to online video gamers and businesses needing to transfer large files.

During the past year, our commitment to FTTH brought GVTC significant recognition in our industry and in the media. GVTC recently received the prestigious 2008 Chairman's Award from the FTTH Council of North America for outstanding contributions toward

the advancement of the FTTH industry. In addition, GVTC was recently named in Broadband Properties Magazine as a "Top 100 Broadband Company" in America. Our growth driven by FTTH has gained us coverage in all community newspapers, as well as larger publications such as the San Antonio Express-News, San Antonio Business Journal and SAP Info Magazine, which is distributed to business customers around the world.

While we are proud of our awards and media attention, it is recognition from our customers for a job well done that matters most to us. With FTTH as our driving force, we can continue offering all customers the most value through cutting-edge technology, innovative products, premier customer service and community involvement. In addition, our fiber expansion project generates new sources of revenue, which puts us in a position to continue our excellent track record of returning capital credit checks to our members.

Once again, thank you for your patronage. Have a safe holiday season and prosperous New Year.



Survey Shows GVTC Tops in Service and Value

GVTC continues to score high marks with customers in its service area. In a 2008 survey by Epiphany Research and Marketing, 58% of households rated GVTC as providing the best customer service, up from 45% in 2006. This compares to 16% for AT&T and 6% for Time Warner.

When it comes to providing the best value for services offered, GVTC is once again the leader. Almost 50% of the households ranked GVTC tops in this category, up significantly from 40% in 2006. Only 15% named AT&T and 9% said Time Warner.