

# GVTC PARTY LINE

GUADALUPE VALLEY TELECOMMUNICATIONS COOPERATIVE

MARCH 2006

## MARCH PROMOTIONS

### SECURITY

Residential customers receive free hookup with an existing system plus 1 month monitoring free with 36-month agreement for \$22.95 per month. Medical Alert monitoring specially priced at \$99 for installation plus \$18 per month with 36-month agreement. Offer expires March 31, 2006.

License #B03287

### DIGITAL START DISCOUNT

Sign up for digital cable TV or upgrade your existing service and save \$30 with a 12-month agreement! Upgrade/Installation fee will be waived. Call business office for details: 1-800-367-4882. Offer expires March 31, 2006.

### SAVE ON BROADBAND

See back page for more details on this great offer.



**GUADALUPE VALLEY**  
TELECOMMUNICATIONS  
COOPERATIVE

36101 FM 3159  
New Braunfels, Texas  
78132-5900

Phone: 1-800-FOR-GVTC  
Fax: (830) 885-2400  
Web: [www.gvtc.com](http://www.gvtc.com)

## GVTC Wins Boerne Chamber Chairman's Award

The Heart of Boerne Annual Awards Gala was held January 19th at Ye Kendall Inn in Boerne. GVTC was awarded the Chairman's Award by Chamber Chairman Beth Coyle.

We were commended for the work we do with the Chamber of Commerce, the City of Boerne, our participation as Gold Member Investor in the Economic Development Corporation, for bringing fiber optics to Boerne, and for our

constant presence in the Boerne Community. Jeff Mnick, VP Marketing and Sales accepted the award for the cooperative.

We also received a standing ovation while being presented this honor. MJ Slater, GVTC Business Consultant, was one of six outstanding citizens nominated for 2005 Citizen of the Year.

MJ serves as Director on the Board for the Boerne Chamber of Commerce.



Scott Wilson, Ron Warden, Ola Armstrong, MJ Slater, Beth Coyle and Chad Upham

## GVTC DONATES TO THE KENDALL COUNTY ECONOMIC DEVELOPMENT CORPORATION

GVTC became a Gold Member Investor in the Kendall County Economic Development Corporation on January 17th. Ola Armstrong and MJ Slater presented a \$10,000 donation to members of the council for the organization, whose mission is "to promote desirable economic development which will support a thriving, diverse and sustainable quality of life in Kendall County."

Local telephone, Internet and DSL services are provided by Guadalupe Valley Telephone Cooperative, Inc., ("Cooperative") d/b/a Guadalupe Valley Telecommunications Cooperative. Long distance, security, cable TV and cable modem services are provided by [its subsidiary], Guadalupe Valley Communications Systems LP.

## SUPERIOR CUSTOMER SERVICE

### Service Center Expanding Hours of Operation

GVTC is excited to announce when you call to report a repair outage or service issue to the Service Center our technicians are now available to assist you Monday through Friday from 6 a.m. to 11 p.m.

"We realize our customers want to talk to a live person rather than an answering service. By extending the Service Center hours it allows our technicians more opportunities to talk to the customer directly," explains Nicole Reininger, Manager Service Center.

All out-of-service repair customers receive a follow-up call to confirm that their service is working properly.



## A SATISFIED CUSTOMER TELLS GVTC...



Jim Rhyan

"I have been a customer of GVTC for about 25 years now and in all of that time have NEVER had an unhappy or disappointing conversation with any GVTC employee. I love this Cooperative!"

Jim Rhyan is a long-time GVTC customer. He recently sent this quote to express his satisfaction with GVTC and its employees.

## FREE PREVIEWS FOR GVTC DIGITAL TV CUSTOMERS

### HBO, CINEMAX AND SHOWTIME

HBO and Cinemax are offering ALL GVTC digital cable television customers a FREE PREVIEW of their programs during March 17, 2006 through March 21, 2006. The HBO preview is available on digital channels 601 to 614, while Cinemax can be viewed on digital channels 801 to 815.



Beginning March 31, 2006 through April 3, 2006 all GVTC digital customers will be able to also preview Showtime on digital channels 701 to 742. This preview is also FREE!



## GVTC BROAD BAND

Only  
**\$34.95\***  
per  
month

GVTC Broadband Internet access is really fast. At broadband speeds, most web pages load almost instantly, and music or video files can often be downloaded in seconds.

With GVTC Broadband, you're always connected, so using the Internet is quick and easy. There's never been a better time to make the leap to GVTC Broadband.

We are currently offering a great deal on our Basic Broadband Package. Subscribe now with a 12-month term agreement, #031598 and pay only \$34.95\* per month for the first year. That's \$10 off of the regular monthly charge—a total savings of \$120. It couldn't be easier to get started with Broadband Internet access, so call us today at 1-800-367-4882.

\*After 12 months, \$34.95 reverts to regular Broadband price of \$44.95. Not available in all areas.

## Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Director Sales & Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.