

GVTC PARTY LINE

GUADALUPE VALLEY TELECOMMUNICATIONS COOPERATIVE

MAY 2005

NEW GVTC COMMUNITY PORTAL

Visit the GVTC website at www.gvtc.com and click on the GVTC Community Portal especially designed for your local community. You will find links to articles from your local chamber of commerce, school news, weather information, local newspaper article links and much more! Community Portal areas are: Bulverde/Spring Branch, Canyon Lake, Gonzales/Cost and Boerne/Fair Oaks. There is even a place where you can purchase ad space to advertise your business or an event for a small monthly fee.

At GVTC our communities are very special to us. That's why we are excited to bring you a free Community Portal that allows you to stay in touch with all that's happening in your local area with just the click of a mouse.



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TELECOMMUNICATIONS COOPERATIVE

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2005 IS A LANDMARK YEAR FOR GVTC AS WE CELEBRATE OUR 50TH ANNIVERSARY!

As you can imagine, over the past 50 years, the transformation of GVTC's product line from the plain old telephone service to today's offers of emerging product technologies is quite extensive and dramatic.

Since my last message, I am pleased to tell you that GVTC is developing several new initiatives to expand technologies and enhance services throughout our eleven-county region.

It's a well-known fact that the unprecedented growth of rooftops and businesses is plentiful and drives demand for faster technologies.

That's one of the reasons that last year we were the first telecommunications company in South Texas to introduce Fiber-To-The-Home (FTTH) technology. FTTH allows us to deliver the quadruple play; voice, video, data and security over a single fiber connection, on one bill, from one company to our customers.

FTTH customers also enjoy an infrastructure that is ready to deliver not only today's technologies with larger bandwidths; they are also poised to handle whatever the future may offer. Financially, it makes good sense to offer FTTH technology into these "new" subdivisions.

Yet, in all areas this may not be the most cost effective way for us to deliver service. For example, in areas with a traditional copper plant telephone infrastructure used to deliver telephone and DSL, the cost may be too high for fiber replacement.

In those instances, we are exploring other applications such as "Streaming Video Over DSL" technology. This new service may allow us to bring cable television to many more customers throughout our vast serving region.

Several projects are also in place to enhance many of our products and services, including increasing the speeds of DSL and cable modem service.

As good stewards of the Cooperative, we are obligated to make every effort to deliver enhanced services to you in a responsible fiscal manner.

At GVTC, we truly care about our customers. Our customer service representatives and technicians are highly trained to support every product we offer. #041534 So, when you call us to order service or to schedule a repair visit, you can be confident the individual you talk to is totally dedicated to deliver you top quality service, on time and at affordable rates.

In years past, it was not profitable for companies to venture into GVTC's rural territory. Today, however, we are faced with dial tone competitors that may adversely affect our future and the way we do business today. As members of GVTC, you own the company. Annually, you receive a capital credit check based primarily upon the use of GVTC telephone products and services.

It is important that we remain your dial tone provider in this competitive environment. This allows us to sustain the company you have built for now and for future generations to come.

Also, when you spend your dollars with GVTC the majority of funds are re-invested back into the "local economy" through generous community donations, sponsorships and economic development. Our employees volunteer hundreds of man hours throughout the year to keep our communities strong and vibrant.



*Ritchie Sorrells, GVTC
President and CEO*

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Our offices will be closed Monday, May 30th, in observance of Memorial Day.

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In closing, I want you to remember some companies only talk about being customer focused—at GVTC we deliver. We have extended the local office hours in Smithson Valley, Boerne and Cost until 6 p.m., Monday through Friday. On Saturdays, our call center is open from 8 a.m. to 5 p.m. to take your calls. For your added convenience we offer Saturday installations and now you can pay your GVTC bill at Western Union locations in HEB and Super S Food Stores.

The Board of Directors and employees of GVTC thank you for the past 50 Years and appreciate the opportunity to be your telecommunications provider for years to come.



GVTC EXTENDS SINCERE THANKS TO ALL OF OUR GOLF CLASSIC SPONSORS

The 1st Annual GVTC Charitable Partnership Golf Classic was a resounding success! We are thrilled at the outpouring of support from the community and would like to take this opportunity to thank everyone who rose to the occasion for our fundraiser to help raise more than \$45,000. This would not have been possible without the help of so many GVTC, CISD and Foundation volunteers. Celebrity guests included



Ritchie Sorrells, President and CEO, GVTC; Dallas Cloud, President, Comal Public School Foundation; and Cathy Young, VP-Human Resources, GVTC

sportscaster Greg Simmons of KSAT-12, meteorologist Bill Dante of WOAI-TV and the San Antonio Spurs Coyote. The Golf Classic took place Monday, April 18, 2005, at River Crossing Country Club in Spring Branch and benefited the Comal Public School Foundation. The Comal Public School Foundation supports underfunded or non-funded educational programs for students and staff of the Comal Independent School District to facilitate achievement and excellence.

Thank you to all of our sponsors that helped us achieve this remarkable goal. Look for more extensive Golf Classic coverage in our June issue.

GOLF CLASSIC CONTEST WINNERS:

1ST PLACE TEAM: Troy Gardner, Mark May, Quint Nichols, Marshall Galyon

2ND PLACE TEAM: Karen Ryan, Ross Jones, Paul Wildeman, Stephen Weber

3RD PLACE TEAM: Rob Anderson, John Flores, Scott Uhlaender, John Waters

Closest to the Line: Dallas Cloud

Putting Contest: John Waters

Straightest Drive: David Castilleja

Longest Drive: John Flores

Closest to the Pin: Roger Benavides

Closest to the Pin: Bruce Gietzen

IMPORTANT NOTICE WHEN USING BANK AUTO DRAFT SERVICE TO PAY GVTC BILL

GVTC now uses a third party clearinghouse to process GVTC bill payments. Each month, thousands of customers instruct their bank to draft either their checking or savings accounts and remit payments for their monthly bills. At GVTC, we are unable to process several thousands of auto bank drafts each month, due to inadequate or non-existent bill payment information inadvertently omitted on these drafts. #74679 This action results in thousands of misapplied or delayed account payment postings. If you currently use auto bank draft service, then please contact your bank today to make sure they are providing GVTC the necessary billing information. Each auto bank draft must include the billing name for the account you are paying, along with the telephone number and GVTC statement number.

This notice does not apply to those GVTC customers who are currently using GVTC's free e-billing or auto bill pay service, since these automatically provide all pertinent billing information. If you would prefer to start using GVTC's e-billing service, in place of auto bank draft, then visit www.gvtc.com online and follow the easy to use registration.

VISIT SA LIVING CONCEPT HOMES

Mark your calendars for WOAI-TV's 2005 showcase of San Antonio Living Concept Homes in Mountain Springs Ranch! These extraordinary homes will feature the latest in design trends and state-of-the-art technology. GVTC cable TV, security and broadband services will be featured. Homes will be open weekends from April 29 through May 22. Visit saliving.com for more details.



Local telephone, Internet and DSL services are provided by Guadalupe Valley Telephone Cooperative, Inc., ("Cooperative") d/b/a Guadalupe Valley Telecommunications Cooperative; long distance, security, cable TV and cable modem services are provided by [its subsidiary], Guadalupe Valley Communications Systems LP.

Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Director of Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.