

GVTC PARTY LINE

GUADALUPE VALLEY TELEPHONE COOPERATIVE INC.

OCTOBER/NOVEMBER 2002

OCT. / NOV. PROMOTIONS

\$9.95 Internet

New GVTC Internet Dial-Up customers subscribing during October and November 2002 will receive free installation and activation as well as \$10.00 off the first month of service, with additional months priced at \$19.95. Call today and start surfing the Web with GVTC Internet!

Cingular Wireless

Now for a limited time, with Cingular Rollover, all of your unused minutes will rollover from month to month. That's right, they're your minutes. You can keep 'em. In addition we'll give you an unbelievable 3,000 bonus night and weekend minutes on plans starting as low as \$39.99—all long distance included. So, roll on over to our convenient Guadalupe Valley office and start saving those minutes.



Guadalupe Valley
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SURFIN' USA

MILLIONS OF AMERICANS ENJOYING THE INTERNET

More and more Americans are going online to conduct everyday activities such as business transactions, family E-Mail correspondence, homework assignments, and online shopping. The growing interest with the net is largely attributed to the fact it allows a person access to almost everyone and everything with just the click of a button, or in computer terms, a click of the mouse. Almost forty percent of Guadalupe Valley Telephone Cooperative membership use GVTC as their Internet provider today and this number is increasing daily.

GVTC Dial up Internet customers have access to the world-wide web, along with three E-mail addresses, 10 MB allowance for personal Web Pages (development services not included), free software, free installation and activation and almost unlimited Internet access*. In addition GVTC customers receive up to two free hours of "Roaming Access" when traveling to over a thousand cities across the nation. This allows GVTC customers to have Internet access whenever and wherever needed! To roam outside of the normal service area just go to www.gvtc.com and click on the "Roaming Access" link. Then follow the easy to use instructions on how to download the roaming software. GVTC maintains this web page so that our customers can always stay informed and online, regardless of where work or pleasure may take them!

GVTC Internet offers an array of valued services to our customers, including broadband and web hosting. In addition, we have an excellent customer service staff, available Monday through Friday from 8 AM to 4:30 PM every workday to answer your Internet questions. We also provide free 24-hour seven-day a week Technical support. Remember, with GVTC, you aren't just a customer - you are an owner! It pays to be owned by those it serves.

*All Dial-up accounts are subject to GVTC's Acceptable Use Policy. See web site for details.

NEVER MISS ANOTHER IMPORTANT MESSAGE!

GVTC Voice Mail automatically takes your calls and allows callers to leave a personal message when you are away from the telephone or on another call, so you never have to miss an important message again! It's great for customers, friends and family members who are trying to get in touch with you when you are busy working on the computer or maybe talking on another line. #048356 Instead of just hearing that annoying ringing or busy signal, they can easily leave a message or a telephone number.

GVTC Voice Mail is simple for everyone to use. Don't worry you can't break it! Sign up for Voice Mail during October or November 2002 and pay only \$1.00* for the first month, with additional months at just \$4.95 per month. So what are you waiting for? Call the business office today and let GVTC Voice Mail make a difference in your life!

*Installation charges apply.

NOTE: GVTC & GVCS offices will be closed November 28th & 29th, in observance of Thanksgiving.

TEXAS NO-CALL LIST CUSTOMER NOTICE

Beginning January 1, 2002, Texas residential phone customers may get on the Texas No-Call List to reduce unwanted telemarketing calls.

Inclusion on this state sponsored do-not-call list is not intended to stop all telemarketing calls. Charities, non-profit groups and debt collectors are excluded from the law. Companies with a prior business relationship with the customer may continue to call in addition to telemarketers holding a state license, such as insurance agents, real estate agents and stockbrokers. However, a state licensee must close any sale or payment with a face-to-face meeting.

The cost for placement on Texas No-Call list for three years is \$2.25. Residential phone customers can get their name, phone number and address on the list using one of three methods:

- Online - www.texasnocall.com
- By Phone - call toll-free 1-866-TXNOCAL (1-866-896-6225). An automated system is available 24/7.
- By Mail - ask for a registration form by calling the toll-free number or by downloading and printing a form from www.texasnocall.com.

When registering online or by phone, payment may be made by MasterCard or Visa. When mailing, you may also use check or money order payable to: TEXAS NO CALL, P.O. Box 313, E., Walpole, MA 02032.

Once a customer is registered, they can expect to stop receiving calls within sixty (60) days of the date that their name is posted on the Texas No-Call List. The list will be updated and published with new registrant names on January 1, April 1, July 1, and October 1 of each year. Registration expires on the third anniversary of the date that the number is first published on the No-Call List.

Customers who need additional help in working with www.texasnocall.com or the automated toll-free line can call the toll-free customer service desk at 1-888-309-0600.



DSL PROJECT EXPANDS TO NEW SITES

GVTC's DSL expansion project continues to bring Digital Subscriber Line (DSL) technology to the membership. #69921 To date, GVTC DSL is available to most of the customers at the following locations:

Cost Host Wire Center Area
Cost FM 1116 Area
North of Boerne on FM 1376
Tapatio Springs
Silver Hills
Krietzberg Rd. & FM 474

Cordillera Ranch (Phase I)
Cordillera Ranch (Phase II)
Cordillera Ranch (Phase III)
Big Springs Canyon
Waterstone
Near IH 10 South of Boerne
Fair Oaks Firestation & Security Area
Fair Oaks FM 3351 & Fair Oaks Pkwy
Fair Oaks / Deer Park
Winwood

FM 306 West of Hancock
FM 306 Near Jacobs Creek
FM 3424 & Hwy 32
Plaza / North Lake Estates
Canyon Shores
Fisher Rd. & Hwy 32
Tanglewood Shores
Mountain Lodge
Sattler Host Wire Center area
Purgatory Rd & Wegner Rd.
Emerald Valley
River Chase (Phase I)
Bulverde Host Wire Center area
Timberwood Park

Oak Village North
Hwy 1863 & Hwy 3009
Canyon View Acres
Ammann Rd. near Georg Oaks
Near Hwy 46 & Hwy 281
Sendero Ranch
Borgfield Rd. & Blanco Rd.
Clear Springs Park / Country Place
FM 1863 & Beck Rd.
Oliver Ranch
HEB area (Bulverde)
Verde Mountain on Lower Smithson Valley Rd.
Rim Rock
Summerglen
Mountain Lodge
Startzville
Oblate & FM 2673
Canyon Lake Hills
Village West
Kingsbury Host Wire Center area
Smithson Valley Host Wire center area
Indian Hills
GVTC Headquarters area
Cypress Cove
Riverwood / River Crossing
Smithson Valley Hwy 46
Sun Valley Village
River Mountain
Pleasant Valley

Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Manager Sales & Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.