

# GVTC PARTY LINE

GUADALUPE VALLEY TELEPHONE COOPERATIVE INC.

OCTOBER 2003

## OCTOBER PROMOTIONS

### GV Security Monitoring

Want to save on security monitoring installation? See our security monitoring special in this newsletter for a \$30 savings.

### Referral Program

Get free security monitoring service when you refer a new customer and they sign on with us. See details in this newsletter.

### DSL Internet

Visit our web site at [www.gvtc.com](http://www.gvtc.com) to find out about our current DSL promotions. Sign up to get connected today!

### e-billing

Sign up for e-billing at [gvtc.com](http://gvtc.com) and pay your phone bill on-line. This safe, secure service also allows you to review your payment history with a click of a mouse.



**Guadalupe  
Valley**

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## MESSAGE FROM THE PRESIDENT

First of all, I would like to take this opportunity to express how excited I am to be on board with Guadalupe Valley Telephone Cooperative. After two very enjoyable months, I feel a tremendous sense of promise in the air. By now, I have had the pleasure of meeting many of our members at the annual meeting as well as several other recent events.

I have also had the opportunity to observe the various departments in action, both at the front line and behind the scenes. Throughout this period, I have been extremely impressed with the high level of service and work ethic exhibited by our employees. This has been extremely rewarding and has given me new insight into what makes this company so successful. My intent is to make GVTC even stronger.

Our primary focus is to continue to strive for unsurpassed excellence in customer service and to make advanced products available to more of our customers. We are currently assembling a top-notch management team to maintain these objectives well into the future. Our plan is to keep you informed of new changes as they occur.

We are confident that we're making great strides every day towards realizing our goals as a company. Our leadership is strong and our employees are willing to go the extra mile for our customers. Those are two vital aspects of a great company and I am extremely proud to be a part of GVTC during this remarkable growth period.



*Ritchie Sorrells, President and CEO*



## OCTOBER IS NATIONAL COOPERATIVE MONTH

Did you know that every day, millions of people in America are enjoying a better life because of cooperatives? #039066 To celebrate this fact, the month of October is recognized as National Cooperative Month. Guadalupe Valley Telephone Cooperative, Inc. was organized in 1951 to bring telephone service to the Texas hill country north of San Antonio.

Although we started with a handful of customers, we are now proud to serve a customer base comprised of over 42,000 access lines. GVTC has since expanded its services to include security monitoring, Internet access, wireless and cable TV.

## GV SECURITY LAUNCHES REFERRAL PROGRAM

Guadalupe Valley Security has introduced a new referral program that will credit subscribers with 30 days of complimentary security monitoring for each customer referral that results in a sale. #052849

The program will use referral cards distributed to customers. When a customer wants to refer a prospective customer (either residential or commercial) to GVCS, a referral card is completed and turned in. If the prospective customer decides to sign up with GVCS Security Monitoring, the

existing customer will receive 30 days of security monitoring absolutely free!

There is no limit to the number of referrals a customer can receive credit for through this program. If an existing customer refers six different new customers, that customer will receive six months of free monitoring at no charge. To request referral cards, please call 830-885-2250 or 830-835-4827 during normal business hours. This is an exciting program that can save you money, so start sending in your referrals today!

**SAVE  
\$30**

## ON SECURITY INSTALLATION

New GV Security Monitoring customers signing up for our service will receive our special installation price of \$99, which includes up to three doors/windows, one motion detector, control panel and keypad, backup battery, yard signs and window stickers. This is a \$30 savings over our regular cost of \$129.00 per installation. The agreement requires a three-year monitoring contract at \$27.00 per month. License #B03287

## GV CABLE TV EXPANSION CONTINUES IN BOERNE AND CANYON LAKE

### Canyon Lake Subdivisions

Arrowhead Village  
Astro Hills  
Bluewater Estates  
Canyon Lake Forest  
Canyon Lake Hills  
Canyon Lake Mobile Home Est.  
Canyon Lake Mobile Home Est. N.  
Canyon Lake Village  
Canyon Springs Resort  
Cranes Mills Landing  
Cypress Lake Gardens  
Deer Meadows  
Five Oaks  
Highland Terrace  
Indian Hills  
Kings Cove  
Lakeview Park  
Moorewood Ranches  
Oak Shores Estates  
Rolling Hills  
Rust Acres  
Sattler Village  
Scenic Heights  
Skyline Acres  
The Oaks  
Tom Creek  
Tom Creek II  
Triple Peak  
Village Oaks  
Village Shores  
Village West  
Waterfront Park  
Westhaven  
Woodlands

### Boerne/Fair Oaks Area Subdivisions

Bulverde Hills  
River Crossing  
Saddle Ridge  
Tapatio Springs  
Fair Oaks Ranch  
Ranger Creek  
Cascade Mobile Home Village  
Foothills  
Foothills Annex  
Cardinal Mobile Home Park  
The Elms Mobile Home Park  
Lake Country  
The Woods At Fair Oaks  
Kendall Point  
Village Green



## 1000TH WHATALOOP CUSTOMER



Carole Bagnocche of Boerne is the 1000th subscriber to GVTC's WhataLoop Internet service. In celebration of this milestone, Carole will receive free installation and two months of WhataLoop service along with Showtime for a full year.

"In addition to my two teenage daughters,

I have a son in Iraq, and the Internet is about the only way to communicate with him. I was looking for a fast alternative to the slow national dial-up service I previously had," she explained.

WhataLoop is perfect for her needs. Congratulations, Carole!

## GVTC AND GVCS EMPLOYEES GET A NEW LOOK

Our outside employees recently got a fresh new look with khaki shirts and hats displaying the green GVTC logo.

We made this decision so that our employees will be easily recognizable and more professional. If you see GVTC/GVCS employees in their new uniforms, why not give them a smile and a friendly wave? It will brighten their day.



**DSL UPDATE** Guadalupe Valley Telephone Cooperative is proud to announce that we now have over 3,000 customers enjoying our DSL high speed Internet service. Visit our web site at [www.gvtc.com](http://www.gvtc.com) for DSL availability and promotional pricing in your area.

## Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Manager Sales & Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.