

GVTC PARTY LINE

GUADALUPE VALLEY TELEPHONE COOPERATIVE INC.

NOVEMBER 2003

NOVEMBER PROMOTIONS

GV Security Monitoring

During the month of November, let GVCS monitor your home and we'll hook you up free of charge.* Ask about our competitive monthly monitoring plans starting as low as \$19.95. Certain restrictions apply. For details, call 830-885-2250. 800-835-4827.

*Minimum 24-month contract required. License #B03287

Cable TV

New Showtime/The Movie Channel customers receive a \$50 Toys-R-Us Gift Card. Upgrade to digital cable and receive Showtime and TMC for half price for two months (\$6.50 per month). Please call 830-249-8181 for details.

Free basic cable TV installation for select areas through November 30th, 2003. Call 830-249-8181 for more information.



**Guadalupe
Valley**

TELEPHONE COOPERATIVE INC.

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New Braunfels, Texas
78132-5900

Phone: (830) 885-4411
Toll Free: (800) 367-4882
Fax: (830) 885-2400
Web: www.gvtc.com

CHOICE500

IT'S HERE - GVTC'S NEW PACKAGE

Combine your residential line with the most popular calling features, add voice mail and 500 minutes of long distance for only \$44.95 per month.

Why wait until nights or weekends to get in touch with family and friends? With CHOICE500 you have over 8 hours of long distance calling per month, anytime, anywhere* using your convenient traditional telephone.

Call our business office today and let our friendly service representatives explain all the great details of this fantastic offer, 830 885-4411 or toll free 1-800-367-4882.

*Long Distance calling scope includes continental United States, Hawaii, Alaska, Virgin Islands, Puerto Rico, and Guam.



THE CHOICE500 PACKAGE - \$44.95 PER MONTH

Local Residential Service – one basic subscriber line (not available on Metro lines at this time)

500 GVLD Minutes – These long distance minutes may be used at any time of the day. After 500 minutes, calls will be rated at \$.07 per minute.

Caller ID – Allows you to identify most callers by letting you see their name and number on a caller ID screen.

Call Waiting ID - Identifies who's calling you on your caller ID screen while you're on another call.

Voice Mail – When you're unable to answer the telephone or on another call, Voice Mail will automatically take your calls with a personal greeting and allow your callers to leave a message.

Auto Redial - Redials last outgoing telephone number dialed from your line regardless of whether call was answered, unanswered or busy.

Call Return – Allows you to automatically return the last incoming call from specific areas, whether you answer it or not.

Call Waiting – A short tone notifies you of an incoming call while you are using the telephone.

Call Forward Busy / No Answer – Allows you to forward calls to another telephone number.

Three-Way Calling – Allows you to add a third person, local or long distance, to an existing conversation.

Touch Tone – Allows your phone to make use of touch tone dialing features.

Our offices will be closed Thursday and Friday, Nov. 27 & 28 for Thanksgiving.

TEXAS NO-CALL LIST CUSTOMER NOTICE

Since the beginning of 2002, Texas residential phone customers have had the option of getting on the Texas No-Call List to reduce unwanted telemarketing calls.

Inclusion on this state sponsored do-not-call list is not intended to stop all telemarketing calls. Charities, non-profit groups and debt collectors are excluded from the law. Companies with a prior business relationship with the customer may continue to call in addition to telemarketers holding a state license, such as insurance agents, real estate agents and stockbrokers. However, a state licensee must close any sale or payment with a face-to-face meeting.



The cost for placement on Texas No-Call list for three years is \$2.25. Residential phone customers can get their name, phone number and address on the list using one of three methods:

- Online - www.texasnocall.com
- By Phone - call toll-free 1-866-TXNOCAL (1-866-896-6225). An automated system is available 24/7.
- By Mail - ask for a registration form by calling the toll-free number or by downloading and printing a form from www.texasnocall.com.

When registering online or by phone, payment may be made by MasterCard or Visa. When mailing, you may also use check or money order payable to: TEXAS NO CALL, P.O. Box 313, E., Walpole, MA 02032.

Once a customer is registered, they can expect to stop receiving calls within sixty (60) days of the date that their name is posted on the Texas No-Call List. The list will be updated and published with new registrant names on January 1, April 1, July 1, and October 1 of each year. Registration expires on the third anniversary of the date that the number is first published on the No-Call List.

Customers who need additional help in working with www.texasnocall.com or the automated toll-free line can call the toll-free customer service desk at 1-888-309-0600.

GVTC ANNOUNCES NEW ADDITIONS TO EXECUTIVE LEADERSHIP TEAM



Guadalupe Valley Telephone Cooperative, Inc. (GVTC) announces the addition of two new members to its Executive Leadership Team, Mr. Randy Hughes, Vice President Operations and Mrs. Cathy Young, Director Human Resources. "We are excited to have these two experienced professionals join our team. Their proven leadership and guidance will assist GVTC today and well into the future," says Ritchie Sorrells, President & CEO.

Mr. Hughes's impressive credentials, proven accomplishments, entrepreneurship and extensive knowledge in products and services, brings diversity and progressive leadership to GVTC.

Mrs. Young, a certified professional Human Resource Executive, with over 19 years of experience in Employee Relations and an outstanding corporate career is a welcome addition to GVTC's Executive Leadership Team and its employees.



GVTC OFFERS BROADBAND SERVICES TO COMMUNITY ORGANIZATIONS IN AUDITORIUM

Guadalupe Valley Telephone Cooperative, Inc. is pleased to announce that it has made broadband Internet and WI-FI services available free to all non-profit organizations in our area, when they schedule a meeting or gathering in the GVTC Auditorium. #73750 Computers can be plugged into an outlet which can be used with a hub to connect several computers in the facility for fast downloads. Computers equipped with wireless networking capabilities can be used with our base station in the auditorium without the need for networking cables.



Wi-Fi (Wireless Fidelity or 802.11a/b/g) is a wireless technology like cordless phones. This wireless technology enables computers to transmit data at high speeds anywhere within the range of the base station.

Many laptop computers are now available WI-FI ready (802.11b). Call us before your next meeting and we'll provide you with written instructions on how to utilize this service. This service is just another example of our ongoing commitment to bring the latest technology to the communities we serve.

Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Manager Sales & Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.