

# GVTC PARTY LINE

GUADALUPE VALLEY TELEPHONE COOPERATIVE INC.

JUNE 2004

## JUNE PROMOTIONS

### DSL

Just \$34.95\* per month for the first year. Easy self-installation, modem and free activation with 1-year term.

\*Available to new subscribers only.

### Security

In June, when you sign up for our security monitoring services we'll provide hook up free\* (up to \$60 value). Monitoring plans start as low as \$19.95.

Save \$50 on our low-cost Cellular Backup Device for new and existing alarm services. Call 1-800-367-4882 for more details.

\*Minimum 24-month contract required. License #B03287

### CHOICE500

Residential telephone service, voicemail, our most popular calling features plus 500 minutes of domestic long distance for just \$44.95 per month.

\$5 activation fee, taxes and surcharges apply.



**Guadalupe Valley**  
TELEPHONE COOPERATIVE INC.

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## GVTC TO REFUND OVER \$4,000,000 IN CAPITAL CREDITS

Guadalupe Valley Telephone Cooperative, Inc.'s (GVTC's) 49th Annual Meeting will highlight the return of over \$4,000,000, in capital credits to its members. Please mark your calendars and join us for an enjoyable evening.

Mr. Charles J. Knibbe, Chairman of the Board, GVTC, will host this year's event. During the evening he will deliver a report on the company's performance in 2003 and review the numerous accomplishments of 2004. #66291

Active memberships, with service during the years of 1989 and 2002, may collect capital credit checks that evening prior to the onset of the Annual Meeting. To collect a check at the meeting, members are required to have working GVTC telephone service along with a copy of their annual meeting notice. Capital credit checks may only be released to the person whose name appears on the membership account. Due to the size of the distribution, over 40,000 checks, they are not available at any of the GVTC office locations. Capital credit checks for memberships without active telephone service will be mailed after the first week in July.

Capital credit checks are a constant reminder to members of how GVTC is all about serving the customer. Once again, GVTC is giving back over \$4 million dollars to the membership. You see, when you choose GVTC you are more than a customer...you are choosing to be a member-owner in the Cooperative.

**\$2,000 in Cash Attendance Prizes • Great Fellowship • Product & Service Booths • Refreshments**

So when given a choice for telephone, cable television, Internet access and other services, choose wisely. Choose Guadalupe Valley Telephone Cooperative for all of your communications needs.

## FIBER-TO-THE-HOME TECHNOLOGY UPDATE



GVTC launched this new exciting technology to homeowners in the subdivisions of **The Ridge at Lookout Canyon** and **The Bluffs at Lookout Canyon Unit 2, Phases 2 & 3**. These homeowners are among the first in South Texas to enjoy a direct fiber optic connection to their home. GVTC provides these customers with a one-stop shop to handle all of their communication needs, including crystal clear television picture quality, complete telephone service and fast Internet connections. We will continue to keep you informed about other neighborhoods targeted to utilize this technology.

**Our offices will be closed on Monday, May 31st, in observance of Memorial Day.**

*You Are Cordially Invited  
To Attend*

GUADALUPE VALLEY TELEPHONE COOPERATIVE'S  
49TH ANNUAL MEETING  
WEDNESDAY, JUNE 23, 2004  
NEW BRAUNFELS CIVIC CENTER  
IN THE HEART OF DOWNTOWN NEW BRAUNFELS  
DOORS OPEN & REGISTRATION STARTS AT 5:00 P.M.  
ANNUAL MEETING AT 7:30 P.M.

# CREATING ONE BILL FOR ALL YOUR NEEDS!

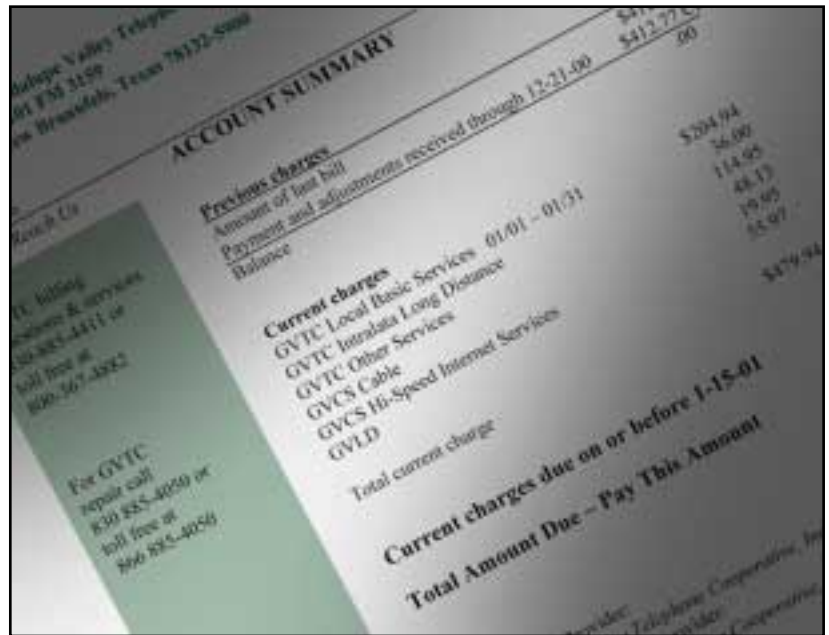
Coming soon, customers who have GVTC telephone service and GVCS cable television will receive **ONE BILL** for all their services!

"This is something we've been working towards for months," says Ritchie Sorrells, GVTC President and CEO. "Customers who participate in the ONE BILL program will have opportunities to receive greater discounts on products and services."

This new integrated billing system allows GVTC customers that use GVCS cable television to write "one check" for all their services. Besides saving postage, GVTC's popular E-Billing (electronic bill payment program), which up to now was only for telephone and Internet customers, will now be available for cable television customers too! This safe and simple way to pay bills is enjoyed by thousands of GVTC customers each month to pay their bills, especially when they are traveling or away from home or office.

"We are excited about this new bill design," says Chuck Knibbe, GVTC Chairman of the Board. "This one initiative drives efficiency for our customers and our cooperative. One bill will save the cooperative printing, postage, and payment handling costs that will result in thousands of dollars saved annually."

In the future, GVTC plans to complete the migration of all of its services to the One Bill platform with the addition of GVCS Security customers. More news on this addition will follow in later Party Line Newsletters.



## Please Pardon Our Dust

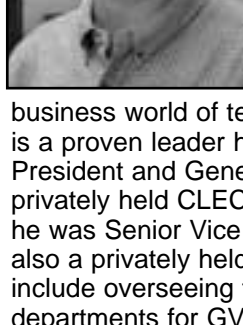
Our cable upgrade project is progressing on schedule. South Canyon Lake residents have seen our crews in their neighborhoods over the last few weeks as we continue to bring new programs and enhancements to their cable television system. Once we have completed the sections at Canyon Lake, our crews will proceed into Bulverde and River Crossing. Please "Pardon Our Dust" as we move into your areas...we are confident you will be pleased with the results when the upgrade is complete. We want to "Thank You" for your patience and for allowing us to be your cable television service provider.

## GVTC ANNOUNCES NEW ADDITIONS TO THE EXECUTIVE LEADERSHIP TEAM

Guadalupe Valley Telephone Cooperative, Inc. (GVTC) announces the addition of two new members to its Executive Leadership Team, Mr. Mark J. Gitter, Chief Financial Officer and Mr. Jeffrey J. Mnick, Vice President Sales & Marketing. "Our Executive Team is now complete," says Ritchie Sorrells, President & CEO, GVTC. "These outstanding individuals are the right choice for GVTC. The dynamic leadership and strong management skills they bring to the organization are exactly what we need to prosper and grow."



Mr. Gitter (left), a GVTC Cooperative member, has twenty-three years experience in the finance and accounting industry. Prior to joining GVTC, Mr. Gitter held the position of Chief Financial Officer for two major telecommunication companies; Digital Express Communications in Colorado and most recently NII Communications, a CLEC headquartered in San Antonio. Mr. Gitter's areas of responsibility at GVTC will include overseeing the Finance and Information Technology departments. #019113



Mr. Mnick (right) is well versed in sales and marketing and brings over 19 years of experience to GVTC in the highly competitive business world of telecommunications and industry wholesale. He is a proven leader having served most recently as Regional Vice President and General Manager for Xspedius Communications, a privately held CLEC located in St. Louis, Missouri. Prior to Xspedius, he was Senior Vice President of Sales with Logix Communications, also a privately held CLEC. Mr. Mnick's areas of responsibilities include overseeing the Sales & Marketing and Public Relations departments for GVTC.



## Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Manager Sales & Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.