

# GVTC PARTY LINE

GUADALUPE VALLEY TELEPHONE COOPERATIVE INC.

AUGUST/SEPTEMBER 2002

## AUG. / SEPT. PROMOTIONS

### DSL Internet

Contact the business office today or visit our web site at [www.gvtc.com](http://www.gvtc.com) to find out about the DSL discounts. Save up to \$194.00 on installation charges.

### GV Long Distance & Security Promotions

See the other side of this "Party Line" Newsletter for promotion details on these products during the months of August and September.



"Thanks" to customers Martha and Richard Miller, who brought us five delicious home made cakes. It's always nice to be appreciated, but on that one day in June it was particularly sweet.



**Guadalupe Valley**

TELEPHONE COOPERATIVE INC.

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## GVTC REACTS QUICKLY TO RECENT FLOODING

During July, as flood waters ravaged through Central Texas, your cooperative, Guadalupe Valley Telephone Cooperative, Inc. (GVTC) immediately joined forces with emergency service personnel to aid in the flood relief efforts to the many areas within our serving area severely affected by storms and flood waters. GVTC employees worked around the clock to provide vital telephone service to local emergency service personnel and to our membership.

Saturday morning, July 6th, GVTC was quick to establish a new website [www.comalflood.com](http://www.comalflood.com) in response to a request from Comal County officials. This popular site updated daily with current 2002 Comal County flood information averaged around 30,000 visits per day. To further support the Federal Government's assistance efforts, GVTC provisioned twenty-five telephone lines at the FEMA office in Sattler, Texas.

GVTC relief efforts encompassed our entire serving area from Blanco to Boerne to Canyon Lake to Gonzales and all areas in between. GVTC management kept a watchful eye on the flood conditions and as soon as floodwaters began to recede our repairmen were quickly dispatched to restore communications services. GVTC employees immediately channeled all efforts to handle the hundreds of repair calls received by our dispatch center.

"What sets GVTC apart from other telephone companies is our employees. As conditions worsened our employees stood tall and met the challenge. #64974 We not only work here; we are friends, relatives and neighbors who genuinely care about our communities", says Ken Brannies, Chief Executive Officer - GVTC.

NOTE: GVTC & GVCS offices will be closed Monday, September 2nd, in observance of Labor Day.



## SECURITY WITH CONFIDENCE

Need a Security System but thought they were just too expensive? Well, GVCS has the answer for you ... during August & September GVCS will install 3 doors/windows, one motion sensor, one keypad, a control panel with battery backup and a siren for only \$99.00. This package requires a 3-year lease agreement at the low monitoring rate of just \$25.00 per month. But wait there is more good news... after the fourth year GVCS will transfer ownership of the system to you and your monthly monitoring system rate will reduce to just \$17.95 per month. #015717 That's not all. Mention the Party Line letter, and GVCS will give you the first month of monitoring absolutely FREE! Don't miss out on this fantastic package ... call the business office today! You can feel confident your families, business and loved ones are secure with GVCS SECURITY. License #B03287.

## GUADALUPE VALLEY LONG DISTANCE YOUR LONG DISTANCE COMPANY

In today's economy as many national long distance carriers find themselves on shaky ground, it leaves you wondering which one to trust. Which long distance carriers will be around to take you the distance tomorrow and the day after? That's where Guadalupe Valley Telephone comes in. GVTC has been serving south-central Texas with telephone service since the early 1950's. This is our home. We are financially sound and serving you is what we do best. After all, when more of your neighbors use Guadalupe Valley Long Distance than any other company, you can rest assured, we must have been doing right by a whole bunch of folks for a very long time.

**Select Guadalupe Valley Long Distance as your long distance carrier and**

- Your money stays here to support your cooperative, instead of going to some out-of-state conglomerate.
- One bill. GVLD long distance appears on your GVTC telephone bill.
- Never have to talk to someone out of state. At GVTC we are proud of our excellent customer service and welcome you to call or come by one of our local convenient office sites.

## Hot End-of-Summer Special

There's a plan just right for you.

During August & September new GVLD **Power Talk Plus** long distance plan subscribers will receive \$10 credit on their next monthly bill. GVLD Power Talk Plus includes 5¢ a minute

**SAVE  
\$10**

national long distance calling on nights & weekends.

**SAVE  
\$5**

During August & September new GVLD **Power Talk** long distance plan subscribers will receive a \$5 credit on their next monthly bill.

Customers subscribing to GVLD Power Talk get a no hassle flat rate per minute calling plan.

Call our business office today for details and find out how to receive your credit.



## 47TH ANNUAL MEETING

### Information, Food, Fun and Prizes

More than 1,000 people attended the 47th Annual Meeting, held on June 26, 2002. This was one of our best. The heart of the meeting was the State of the Cooperative speech, presented by Chairman of the Board, Charles J. Knibbe. He elaborated on the fact that, despite unfavorable economic conditions throughout the telecom sector, GVTC's advanced network, customer service, product mix and financial health enabled the employee team to turn in a solid financial performance last year. So good in fact that GVTC once again returned a sizeable portion of its net profit to its membership - \$4.7 Million.

Chairman Knibbe also explained GVTC's continued expansion plans for services such as Data/Broadband, Long Distance and Wireless Communications.

To date 67% of GVTC's customer base has access to DSL (Digital Subscriber Line) high speed Internet as we continue to move forward to bring this exciting technology to our members. Guadalupe Valley Long Distance (GVLD) is now the largest long distance carrier for our GVTC customers in our service territory, serving over 13,993 customers. GVTC continues to be the largest telephone cooperative in Texas and ranks 44th out of the largest 100 telephone companies in America.

Directors Clara Saur, District II; L.Charles Billings, District I; Harry Klar, District III; W.A. "Bill" Lott, District IV; and Howard Morrow, District V were reelected to the Board of Directors.

## Find Your LUCKY NUMBER!

Two lucky member numbers are hidden in this issue of Party Line. Find YOUR member number after a # sign in the text of this newsletter and you're a winner! The number must match your member number (from your GVTC statement). This month GVTC is giving each of the two winners a \$20.00 GVTC Gift Certificate, to be applied to your phone bill. If you are a winner in this newsletter call Mrs. Janet S. Sczech, Manager Sales & Marketing at GVTC: (830) 885-4411 or toll-free 1 (800) 367-4882.